

IMPROVING NURSE SATISFACTION AND PATIENT SAFETY WITH MME



OVERVIEW

- Large, non-profit Catholic healthcare system providing services in 19 states
- 139 hospitals and over 2,600 sites of care
- Over 500,000 clinical assets managed by TRIMEDX

WHAT OUR CLIENT SAYS

"As a CNO, MME implementation has brought multiple improvements to my sites. Since MME implementation and refinement, the process around equipment management has become exceptionally clear, consistent, reliable, and safe. The consistency of process and central point of contact for the process has created a much-improved reliability of access to the prepared equipment where and when needed."

Chief Nursing Officer






BUSINESS ISSUE

Nurses were spending valuable time performing non-clinical tasks including searching for, retrieving, and cleaning medical equipment. Improving mobile medical equipment management was an opportunity to streamline clinical operations and improve nursing satisfaction.

PROBLEM

- Nurses were spending almost three hours per shift searching for, retrieving, and cleaning mobile equipment
- Lack of PAR level management led to perceived equipment shortages
- Inconsistent cleaning protocols could impact patient safety and staff efficiencies

SOLUTION

-  Implemented TRIMEDX Mobile Medical Equipment (MME) management program in two regions that worked closely with clinical engineering teams
-  Standardized OEM cleaning protocols and validated cleanliness with ATP testing
-  Created process for soiled and clean equipment with PAR room management
-  Tracked device utilization to identify areas for process optimization and expense reduction
-  Partnered with infection control to ensure best practices and align on system initiatives

VALUE

- ✓ 98%+ equipment passing initial cleanliness testing criteria
- ✓ 90%+ reduction in amount of time nurses spend searching for, retrieving, and cleaning mobile equipment
- ✓ 27% improvement in one region and 109% improvement in second region in reported nursing satisfaction